PLANET XANCARA

GOOD TO KNOW

TERMS & CONDITIONS

A quick overview of our general terms and conditions at Planet Xancara.

RATES

Rates include accommodation, all meals and drinks with meals. Drinks included with meals: soft drinks, juices, beer, white/red wine.

We don't have a cash bar but you are welcome to bring your own drinks without any extra charges.

A single supplement of 50% applies to guests occupying a suite alone.

MEAL TIMES

Breakfast:	08H00 – 10H00
Lunch:	13H00 – 14H00
Dinner:	19H00 – 20H00

**Times may adapt to suit guest requirements.*

TENTS

Our 9 luxury tents comfortably sleep up to 18 guests sharing. For larger groups, our 8 new luxury glamping suites bring capacity to 34 guests sharing.

TENT EQUIPMENT

- All fresh bedding is provided
- Clean towels
- Toilet
- Basin
- Outside shower (gas)

CHECK IN / OUT

Check in:	14H00
Check out:	10H00

ADDITIONAL INFO

- Bookings can be made as a single person or a group up to 34 guests.
- Non-4x4 cars must be parked at the bottom or entrance gate to the farm – we will provide a ride up to the main camp.
- Only 4x4 vehicles may drive up and park at the main camp.
- Closing time of the main camp: Fridays 1 a.m., Saturdays 2 a.m.
- For payment reference, please use the invoice number + surname.
- For invoices, send details to: info@planetxancara.com

BOOKING CONFIRMATION

- Your booking is confirmed upon receipt of a 50% deposit. The balance must be settled at least 14 days before arrival.

CANCELLATION POLICY

- Cancellations less than 14 days before arrival: no refund
- Cancellation between 14 – 30 days before arrival: 50% refund
- Cancellation more than 30 days before arrival: full refund
- Group bookings last-minute changes: no refund

